



EXPERT ENGINEERING AND SOLID SERVICE

Flottweg Aftermarket Service and Support



Engineered for Your Success



Your Success Is Our Success.

You are passionate about your business and want the best quality equipment and service to guarantee success. We share that passion. This is why we have a dedicated, nationwide service, support and aftermarket network: to ensure that failure is not an option. For the past 60 years, Flottweg has developed technologies that have made industrial centrifuges both possible and reliable – and service and support capabilities to provide that reliability.



At Your Service. Expeditiously

Reliable service requires expertise, accessibility, inventory, and the ability to respond. That is why Flottweg continues to expend on both services and personnel. Whatever the issue, we are structured to expeditiously dispatch technical experts with service parts. This high level of service and support is what customers desire and what Flottweg continuously provides.



Expertise and Accessibility.

More than 70 engineers, sales and administrative professionals are on call to attend to your service and support needs at Flottweg's locations in Independence, Kentucky; Russell, Kansas; and Etobicoke, Ontario. They are backed by Flottweg's Aftermarket and Technical Support organization, staffed by more than 30 employees, including expert trainers and over 20 full-time service technicians, all centrally located and on call to support Flottweg customers coast to coast.



Comprehensive Aftermarket Parts and Services.

Flottweg maintains a complete inventory of all the OEM parts, rotating assemblies and accessories used with our equipment. From routine maintenance items to replacement parts and assemblies, we always have the right OEM parts for your system, plus our expert capabilities, including comprehensive inspections and reports, critical component reconditioning and machining, precise balancing, and meticulous re-assembly, ensuring a fast turnaround and minimum downtime.

Our Services Include:

- **Installation and Integration Assistance** — for all centrifuges and dewatering machines
- **Training** — certified training for operators, mechanics, and engineers
- **Process Optimization and Inspection** — ensuring optimum equipment performance
- **Preventative Maintenance** — on-site maintenance of electrical and mechanical parts
- **Periodic Inspections** — recommended for rotors and other critical wear parts
- **Diagnostics** — vibration analysis and other diagnostic services to identify potential problems
- **Maintenance Agreements** — short- and long-term, full-service maintenance contracts
- **Repairs** — component reconditioning
- **Rebuilds** — on-site subsystem or full-system rebuilds
- **Emergency Repair** — technicians and OEM parts at your site expeditiously

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