



Position: Process & Startup Technician

Location: Independence, KY

Position Type: Full Time

Reports to: Process Engineering Manager

Purpose: Onsite support for process group projects

Responsibilities:

- Startup and commission new equipment according to plans created by the Startup Manager
- Provide hands-on training to customers
- Conduct pilot testing according to plans created by Process Engineer
- Collect data and prepare written reports
- Assist process engineers in test plans for onsite and inhouse trials
- Communicate with Flottweg SE (FWSE), our parent company in Germany, via phone and email.
- Support and communicate with FWSE, Engineering, Sales, and Aftermarket.
- Learn the capabilities and features & benefits of the entire product line and develop the capacity to select equipment for various applications.
- Coordinate internally on the diagnosis and troubleshooting of equipment problems in the field.
- Travel with sales and aftermarket periodically to become exposed to customers and applications in the various regions and markets.
- Troubleshoot a variety of different aftermarket process and electrical issues. Help with different programming and process upgrades.
- Travel to FWSE periodically for training.

QUALIFICATIONS:

- This role will require a well-rounded understanding of mechanical, electrical/controls, and process systems.
- The position will require the candidate to become an internal expert of the equipment and the processes/systems of our customers.
- An ability to handle many open projects that are time critical and ever changing is essential.
- English fluency required. Spanish, French, German, or Portuguese language skills are a plus.

Eligibility:

- Must be legally authorized to work in the United States.
- Must be able to travel in North America and Europe as required (75%)