



Position: Process Technician

Location: Independence, KY

Position Type: Full Time, Non-Exempt

Reports to: Process Engineering Manager

Purpose: Onsite support for process group projects

Responsibilities:

- Travel to customer sites to conduct pilot testing according to plans created by the Process Engineering group.
- Collect trial data and prepare written reports for the Process Analyst, submitting data on time for customer report generation.
- Provide hands-on machine operations training to customers.
- Coordinate internally on the diagnosis and troubleshooting of equipment problems in the field.
- Troubleshoot a variety of different aftermarket process and electrical issues.
- Assist process engineers in test plans for onsite and in-house trials.
- Learn the capabilities, features, and benefits of the Flottweg product offering and develop the capacity to suggest appropriate equipment for various applications.
- Support all communications with FWSE, Engineering, Sales, and Aftermarket.
- Travel to FWSE periodically for training.
- Additional travel with Sales and Aftermarket for customer and application exposure will be required periodically.

QUALIFICATIONS:

- This role will require a well-rounded understanding of mechanical, electrical/controls, and process systems.
- An ability to handle many open projects that are time critical and ever changing is essential.
- Excellent communication and time management skills are required.
- The position will require the candidate to become an internal expert of the equipment and the processes/systems of our customers.
- English fluency required. Spanish, French, German, and/or Portuguese language skills are a plus.

Eligibility:

- Must be legally authorized to work in the United States.
- Must be able to travel in North America and Europe as required (75%)