

# SUCCESS IS... OUR QUALITY POLICY

## **BASIC PRINCIPLE**

We are of the firm conviction that the long-term stability and continuity of our company can only be ensured by providing high-quality processes, products and services. As a global manufacturer of decanters, belt presses, separators and systems for solid-liquid separation, our goal is to transform our customers' requirements into optimal solutions. Thanks to our consistent quality standards, our products play a key role in many environmental technologies and contribute significantly to our customers doing energy-efficient and sustainable business. In our own production, beyond adhering to our quality standards, we always ensure that we use resources sparingly and apply cutting-edge technological processes to minimize our environmental impact.

## **EVERYONE CONTRIBUTES**

To meet these demanding standards, our quality management system in compliance with DIN EN ISO 9001 controls all significant processes and methods while observing legal and official regulations and reflecting the latest state-of-the-art technologies. The management board, employee representatives and managers ensure that the resources necessary for active quality management are readily available and that employees can continuously grow and improve. We see the competence of our workforce as the foundation for continuously improving our processes. At the same time, we promote a working environment in which all employees feel encouraged to take on responsibility and contribute to a culture where quality is valued. We encourage our employees to reflect critically on their actions and those of their colleagues and to be open to improvements. These conditions are necessary for further improving our quality.

## **QUALITY FROM THE OUTSET**

We are committed to complying with legal requirements. As part of our Strategy 2030, we have set targets and measurable key performance indicators. Our business processes are the driving force behind this. Objectives and metrics are defined for each individual process, continuously reviewed and adjusted as necessary.

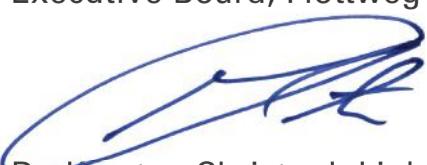
## **RISK MANAGEMENT**

Our quality management system is a living record of proven and successful methods. This also means that we continuously develop and improve our processes and products in order to meet ever-increasing demands. Our processes combine the continuous and systematic identification of opportunities and risks with consideration of global challenges and innovative approaches to climate and emergency management. Where we cannot completely avoid the risks, we take appropriate technical, organizational or personnel measures to manage and minimize them.

## **MANAGEMENT SYSTEMS**

We implement the requirements of ISO 9001 daily to ensure the effectiveness of our quality management system. In regular audits and management reviews, we use metrics to ensure the effectiveness of our quality management system and the continuous improvement of our processes. In addition, Flottweg is certified according to ISO 14001, ISO 45001 and ISO 50001. These standards serve to boost awareness of quality, environmental protection and occupational safety throughout the company.

Executive Board, Flottweg SE



Dr. Kersten Christoph Link (CEO)



Jörg Lengenfelder (COO/CTO)