



FLOTTWEG SERVICE



SUCCESS IS UNPARALLELED

SERVICE AND TRUST

Flottweg machines play a crucial role in a variety of industry sectors and processes.

Our industrial centrifuges and belt presses are engineered to be as durable and reliable as they are intricate and sophisticated. Our machines are known as separation technology workhorses, often in operation for 30 years or longer. That's why our commitment to each customer's success and complete satisfaction does not end after the sale. We are in it, side-by-side with you, for the long haul. Our commitment to excellent service, matched by our everyday actions, is what builds and sustains customer trust.

We have specialized in mechanical engineering of quality Flottweg products for more than 85 years, providing innovative solutions that address complex separation technology challenges, drive customer successes, and help advance our industry. We build from this experience to address new separation technology challenges and unlock opportunities for current and prospective customers.

Let us show you how we can contribute to your success.



SUCCESS IS GETTING THE RIGHT SPARE PART WHEN AND WHERE YOU NEED IT



Maximizing a customer's machine uptime is critical to their success and satisfaction, which is why we stock more than 60,000 original spare parts at our headquarters facility in Vilsbiburg, Germany. We understand and respect the premium our customers place not only on the availability of spare parts, but also on their rapid delivery to their operations.

Our parts warehouse is located near the Munich Airport, which allows us to fill orders quickly. For our Germany-based customers, spare parts are normally delivered the day after the order has been placed. Within Europe, delivery is possible within 24 to 48 hours.



... YOUR MACHINE IS IN THE BEST HANDS

Customized Maintenance and Warranty Extensions

We offer customized maintenance contracts and warranty extensions, and are always available to discuss and recommend the best option.

Optimizing Performance

Our machines are long-lasting workhorses, but we don't rest on their record of performance and reliability. At Flottweg, we work hard to improve the technology within our machines and the processes that govern them. Ask us for information on upgrades or to help you optimize your processes or modernization.

Decanter Services

- OEM spare parts
- Gear exchange program
- Replacement rotor
- Systems to save energy and polymers
- Specific wear protection for any application

Belt Press Services

- Large quantity of filter belts in stock
- Roll processing
- Retrofit solutions
- Filter belts tailored to your requirements

**Our service
extends the lifetime
of your machine.**



Disc Stack Centrifuge Services

- OEM spare parts
- Program to exchange the compact spindle
- On-site service as well as maintenance in our workshop
- Different materials available
- Replacement bowl as well as replacement discs



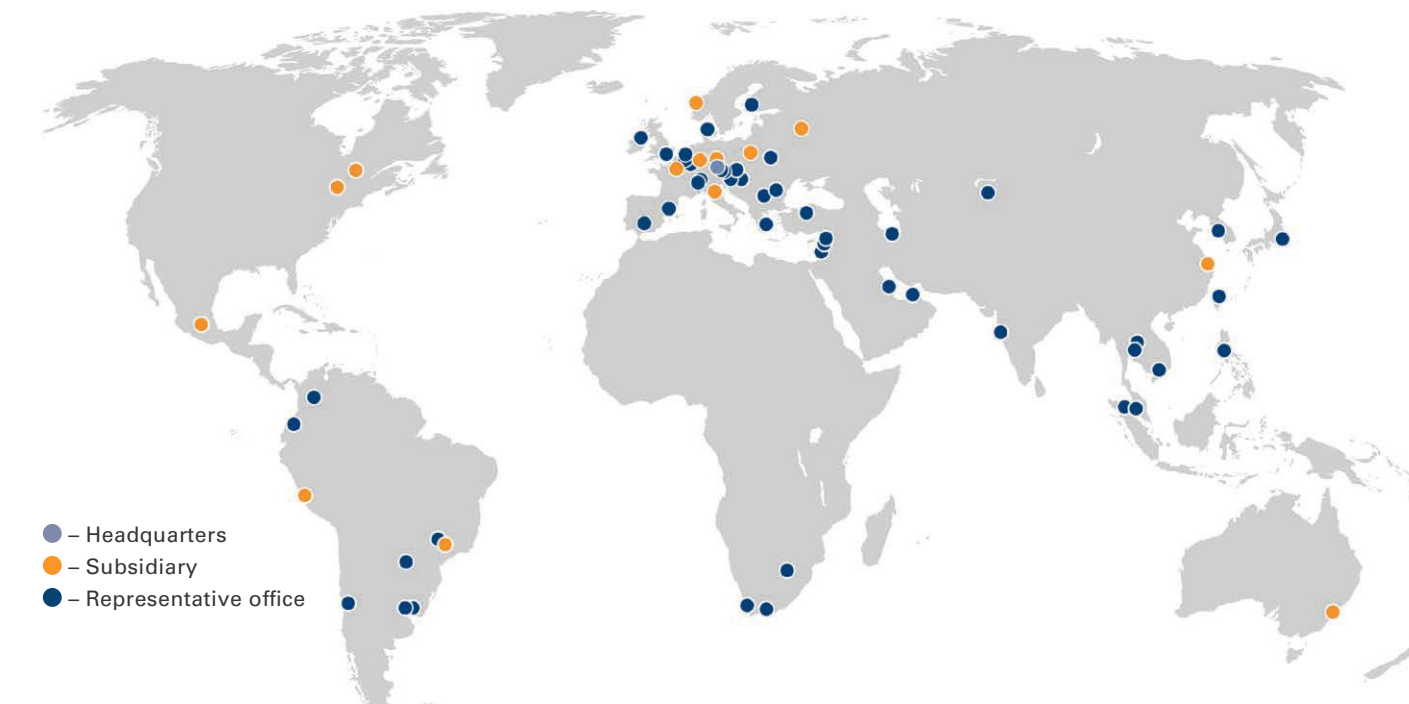
Additional Services

- Consultation and optimization of processes
- Product analysis in our laboratory
- On-site tests under real conditions
- On-site service as well as maintenance in our workshop
- Rental machines and long-term tests
- Training for your employees / operator training
- Flottweg Academy



Automation Services

- Online monitoring and support
- Condition monitoring systems
- Upgrades for your switch cabinet and retro-fittings
- Software archiving



- – Headquarters
- – Subsidiary
- – Representative office

... THE RIGHT SERVICE. THE RIGHT TIME.

We are able to serve customers all over the world, thanks to our vast global sales and service network. We're there when and where you need us, in more than 100 countries. All Flottweg subsidiaries and representative offices are staffed with skilled service technicians, each of whom has gone through specialized training at our Flottweg Academy.



International service hotline (24/7):
+49 (0) 180 50 35 135

For more information on our global products and services, please visit our website:
www.flottweg.com/service/service-worldwide

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